



ملف الحصة المباشرة و المسجلة

A- What do you think of the food we eat and buy? Is it pure?
Why?

~~pure~~
Contaminated

B- What are the Major challenges in food safety?

1. Organic food ≠ is contaminated by 40%

2. Conventional food ⇒ harmful

3. fast food ⇒ 4

Climate change ⇒ chemicals
⇒ fertilizers ⇒ نمو
⇒ Pesticides.
⇒ Antibiotics.
Pollution ⇒ air
⇒ water

حصص مباشرة

1

حصص مسجلة

2

دورات مكثفة

3

أحصل على بطاقة الإشتراك



⇒ The Organic food ^{⇒ pure} is watered by
↓
Climatic change a polluted water.
obliges
farmers to use
fertilizers, pesticides
and even Anti-biotics
and all these additives are made by
chemicals.

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منصة التعليم الإلكتروني

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2- Conventional foods.

Use of additives "over consumption"

flavouring-
colorings.

Preservative

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fast food:
obesity ← wide range
of calories
and sugar
⇒ it doesn't fulfill the body
needs.

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Food safety as one of the major challenges to mankind.

New challenges to food safety will continue to emerge. This concern has three major sources: chemical contamination of agricultural products, the use of additives in many food products, and the consumption of ready-made food.

Firstly, big companies and farmers use excessive amounts of chemicals, fertilizers, pesticides, and antibiotics in order to maximize output. As a result, fruits and vegetables are contaminated (not pure) by these chemicals, which can have dangerous effects on public health, threaten freshwater sources, and pollute the environment. Secondly, the use of additives in many food industries is another reason to humankind's challenges. That has to say that manufacturers introduce too many preservatives, flavorings & colorings in order to keep products fresh & attractive and even to fulfill consumers' needs. Indeed, however, scientists ensure that some of these additives are so harmful. Therefore, children are becoming hyperactive at schools & many people are

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developing allergies, cancer, diabetes & food poisoning. **Finally,** |In terms of harm, fast food speaks for itself.| In other term, too few people prepare their own meals, nowadays, whereas the vast majority of people consume fast foods, increased fat, and soft drinks. **As a result** of their unhealthy eating habits, many of them are obese (overweight) and suffer from various diseases such as diabetes and high blood pressure. \Rightarrow Hypertension

In brief, Foods we love and rely on for good health can become contaminated with germs that cause illness and can even be catastrophic. Therefore, more efforts are required to protect people and reduce foodborne illnesses.

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“Writing letter of complaint”

You booked a trip to Tunisia Sousse with an agency after seeing advertisements. However, you returned home very disappointed from this trip because you encountered many problems that were not mentioned in the holiday advertisement. Consequently, you have drafted the following notes.

- passed only four days
- No seaside view and the conditioners were broken.
- Rude and careless reception
- The food served was inedible (sugary, salty...)
- One time to the swimming pool and the clubroom was closed.

Task: Use the information from the offer and what did you find in the trip to complete the letter of complaint to the travel agency.

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Name +address of the

receiver

Dear sir/madame,

I am writing to..... about the holiday I spent last week owing to your local travel agency announcement, in which I bought a ticket to Tunisia.

My holiday with your company did not correspond to what the advertisement claims.

Firstly, the advert states that we.....
.....But in fact,.....

Secondly, the advert promises.....
.....but Unfortunately,.....

.....In addition, the advert mentioned that
.....however,.....

Thirdly, it says that.....
.....Actually,.....

In general, my holiday..... as a result of all these non-kept promises. I have decided to ask your agency for a cash refund as a compensation. Yours faithfully

Sender's name

Address of the sender
Date

N.B:

Signature
Ali

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Setif, Algeria.

March 28th, 2023

Mr Reda Arbi
Travel agency Manager
Beb El Oued, Algiers 23000.

Re : a complaint about a unconvinced trip

Dear Sir,

I am writing this letter to complain about the holiday I spent last week owing to your local travel agency announcement, in which I bought a ticket to Tunisia for an organized trip.

My holiday with your company did not correspond to what the advertisement claims. Firstly, the advert states that we will stay for 5 nights and 6 days but it has only been four days. Secondly, the advert promises a seaside view and equipped rooms but unfortunately, there was no seaside view and the conditioners were broken. In addition, the advert mentioned that The hotel has some of the best cooking. The food, on the other hand, was inedible and sugary. Third, it claims that this hotel has two swimming pools and a clubroom, but there was only one pool and the clubroom was closed.

In general, my holidays were unconvinced, as a result of all these non-kept promises. I have decided to ask your agency for a cash refund as compensation.

Yours faithfully
Mohamed Amari

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